

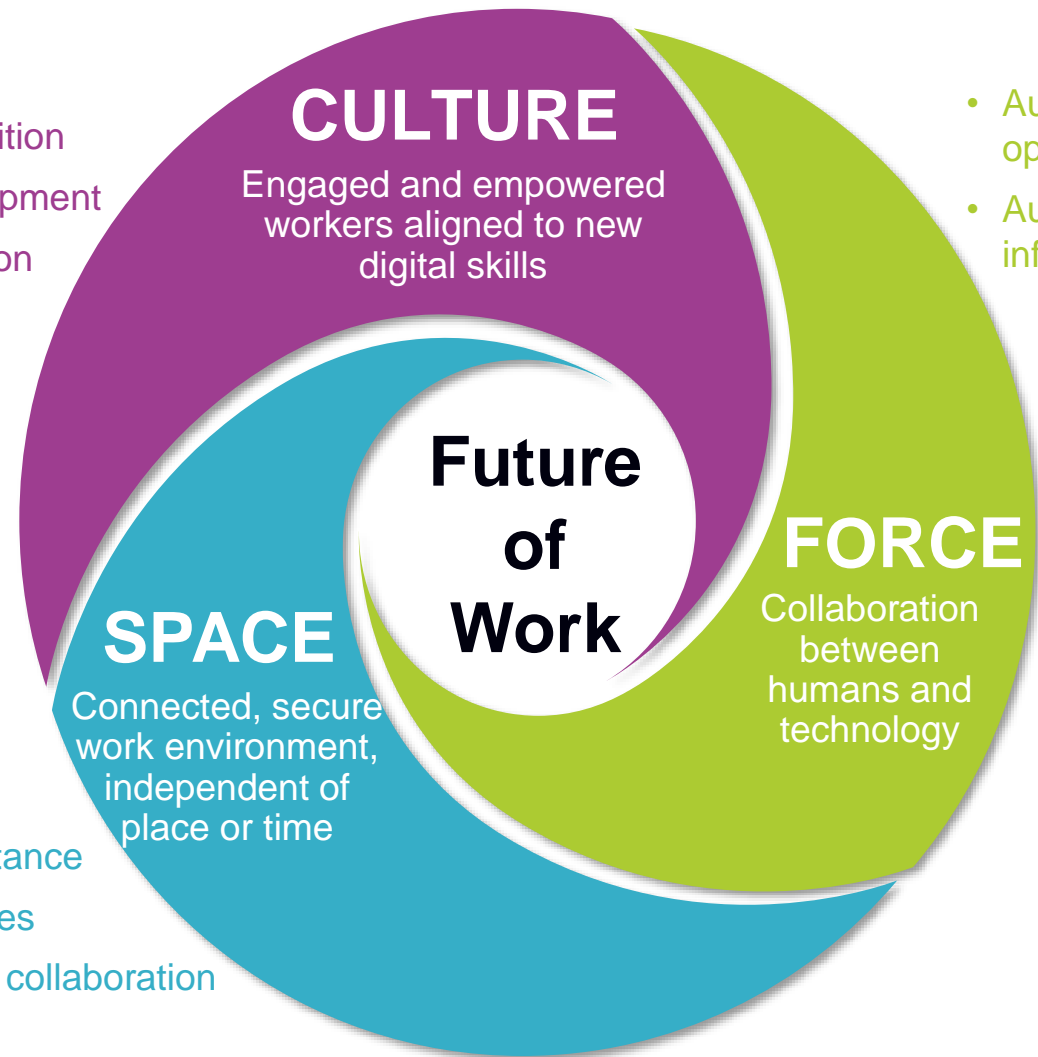
Pillars of Future of Work

Why Work Models Require Change

As organizations accelerate and expand digital transformation initiatives, traditional work models aren't nimble enough, adaptive nor scalable. "Digital workers" will make up a growing share of the workforce, enabling human workers to drive new value with skills such as imagination, creativity and empathy gaining prominence. This requires entirely new work environments, organizational structures and metrics for success.

- Talent acquisition
- Talent development
- Talent retention

- Connectivity
- Digital assistance
- Smart facilities
- Content and collaboration



Key Aspects Shaping the Future of Work

- Human workers will work side-by-side with digital co-workers, off-loading repetitive, lower-value tasks.
- Delivery of resources and access to community will become increasingly intelligent and personalized, further redefining the worker experience.
- Organizations will turn to new learning models that enable workers to adopt (and respond to) a mindset that embraces life-long learning.