# Leaning on Digital Investments



CopaAirlines

Cablevisión



## Future of Digital Innovation

Telefónica Movistar Argentina has been able to slash costs, avoid duplicate infrastructures, and reuse deployment automation processes by migrating to cloud-based workloads, helping to automate activities that once took days of manual effort leading to more reliable deployments, saving time and boosting customer satisfaction.

### **Future of Intelligence**

Copa Airlines quickly integrated its reservation, seat availability, and pricing data and created dashboards to more accurately and quickly respond to Covid-19 requests. The integration allows for analysis of millions of prices and demand trends to apply changing policies automatically.

#### **Future of Work**

Cablevision needed to monitor every network element to accurately identify issues after service failures and minimize costs and time needed to correct the issues. Using technology solutions, have been able to cut operational costs by decreasing crew dispatches to fix elements incorrectly reported as defective.

#### **Future of Operations**

Carrefour Brazil adapts its
eCommerce and supply
chain management systems
to attend to a 300% increase
in online transactions and
incorporates the workflow
of 4k new hires to respond
to Covid-19 demand. The
ability to operate digitally
allows Carrefour to consider
more than 240 decisions to
react to the changes in
demand.



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Rappi, the shared economy delivery platform, begins a pilot to test usage of small robots for last mile transport that are disinfected before and after delivery. Rappi has seen a surge in requests of more than 40% due to Covid-19 and is accelerating its innovation as a response

#### **Future of Trust**

Banco Azteca needed to standardize legacy architecture to enhance security, reduce application errors, and support long-term growth. The average response time for credit transactions is now less than one second and can deliver credit history reports more safely and confidentially than ever.

### Future of Digital Infrastructure

Arcor needed to reduce physical infrastructure costs to cover temporary demand spikes from specific holiday sales. Saved 25% infrastructure costs by migrating to a cloud solution, as well as allowing greater scalability for unplanned demand spikes.

## Future of Connectedness

To improve patient experiences with universal healthcare, Argentina's Ministry of Health decided to build a national digital health network that would allow care centers to securely access patient data through standardized integration between providers.

